





KIANSON 2011-12

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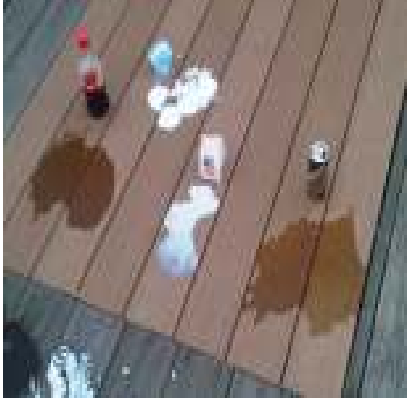
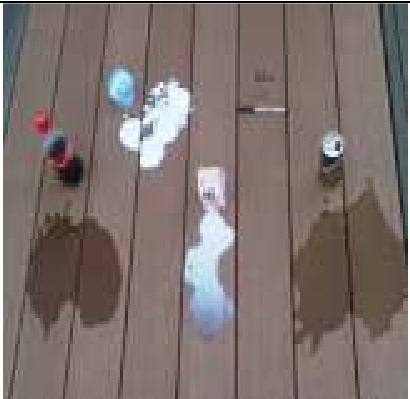
CULTURE® General Cleaning & Maintenance Procedure

Step	Procedure	Pictorial
1.	<p>Prepare all the necessary tools for cleaning of damaged timber planks:</p> <ul style="list-style-type: none"> a. Pail of Water & Dipper b. Scrubbing Brush (Fabric or Plastic ones) c. Jomax House Cleaner and Mildew Killer (Optional) d. Household Oxygen Bleach e. Water Hose and water supply 	
2.	<p>Identify the type of stains that need to be removed. Cleaning agents and methods of cleaning vary from one stain to another.</p>	
	<ul style="list-style-type: none"> a. Adhesive Stains <p>Using a scrubbing brush and water only, gently scrub the affected area along the direction of the timber grain.</p> <p>This should easily remove the stains.</p> <p>If after 2-3 times of cleaning, the Rust Stains do not clear, please kindly contact our Maintenance Department at 63535 180, or email to us at info@kianson.com (Attn: Maintenance Department).</p>	


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Step	Procedure	Pictorial
	<p>b. Rust Stains</p> <p>Mix in the proper proportion of Household Oxygen Bleach (or Jomax House Cleaner) and water (80% water, 20% bleach). To ensure that the proper components are properly mixed, follow the mixing chart to produce the desired quality of cleaning solutions</p> <p>Apply the mixture liberally onto the affected area and allow it to rest for 10-15 minutes.</p> <p>After resting for 10-15 minutes, use a brush and scrub along the grain of the plank for another 5 minutes.</p> <p>The remnants of cleaning agent should be thoroughly washed with clean water.</p> <p>Any remnants of the cleaning agent left for more than 10-15 minutes may sustain permanent color disparity.</p> <p>The stains should be cleaned after this procedure.</p> <p>Depending on the severity, you may require to repeat the procedure 2-3 times</p> <p>If after 2-3 times of cleaning, the Rust Stains do not clear, please kindly contact our Maintenance Department at 63535 180, or email to us at info@kianson.com (Attn: Maintenance Department).</p>	
	<p>c. Water Marks</p> <p>Water Marks are caused by dust or by defective drainage below.</p> <p>Using a scrubbing brush and water only, gently scrub the affected area along the direction of the timber grain.</p> <p>This should easily remove the marks.</p> <p>If after 2-3 times of cleaning, the marks do not clear, please kindly contact our Maintenance Department at 63535 180, or email to us at info@kianson.com (Attn: Maintenance Department).</p>	

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	<p>d. Coffee Stains/ Food Stains</p> <p>(Within 24 hours) Using a scrubbing brush and water only, gently scrub the affected area along the direction of the timber grain.</p> <p>This should easily remove the stains.</p> <p>If after 2-3 times of cleaning, the stains do not clear, please kindly contact our Maintenance Department at 63535 180, or email to us at info@kianson.com (Attn: Maintenance Department).</p>	
	<p>(More than 24 hours) Mix in the proper proportion of Household Oxygen Bleach (or Jomax House Cleaner) and water (80% water, 20% bleach). To ensure that the proper components are properly mixed, follow the mixing chart to produce the desired quality of cleaning solutions</p> <p>Apply the mixture liberally onto the affected area and allow it to rest for 10-15 minutes.</p> <p>After resting for 10-15 minutes, use a brush and scrub along the grain of the plank for another 5 minutes.</p> <p>The remnants of cleaning agent should be thoroughly washed with clean water.</p> <p>Any remnants of the cleaning agent left for more than 10-15 minutes may sustain permanent color disparity.</p> <p>The stains should be cleaned after this procedure.</p> <p>Depending on the severity, you may require to repeat the procedure 2-3 times</p> <p>If after 2-3 times of cleaning, the stains do not clear, please kindly contact our Maintenance Department at 63535 180, or email to us at info@kianson.com (Attn: Maintenance Department).</p>	

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Step	Procedure	Pictorial
	<p data-bbox="331 533 584 562">e. Scratches & Nicks</p> <p data-bbox="284 593 887 680">(For TwinFinish, ReliaBoard & Docksider only) Use a fine wire brush and brush along the grain of the plank.</p> <p data-bbox="284 712 916 799">There will be a slight color tone difference and it should be left to weather for 10-12 weeks. After which, the color should blend with the rest of the existing deck.</p> <p data-bbox="284 831 906 891">If brushing does not remove the scratches and nicks, we recommend replacing the plank(s).</p> <p data-bbox="284 922 919 1039">Please do note that this method does apply to any other series other than CULTURE® TwinFinish, ReliaBoard & Docksider. For the other series, the only method is to change the plank(s).</p>	

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Cleaning Schedule for CULTURE® Composite Timber Planks

After installation

The entire deck should be rinse with clean water **BEFORE** using. During the construction stage, there are much organic and inorganic particles that will deposit on the planks. The debris may be generated from the timber or they may be generated from other scope of works in the construction site. In general, cleaning with water is sufficient to remove most construction debris..

Regular usage

The entire deck should be jet washed at least **ONCE A MONTH** (twice a month for landscaped areas with plants). This is the minimum maintenance effort that users have to undertake*.

For specific issues, please refer to the General Cleaning Procedure above. If the stains are not listed above, do feel free to contact our staff.

Good to note that...

Stains and scratches are not covered under our limited warranty**.

Regular maintenance will pro-long the life of your CULTURE® Composite Timber Planks.

Other Composite Timbers may have different maintenance procedures.

When displaying outdoor furniture, ensure that sufficient protection is done to prevent scratches and nicks.

Disclaimer

All content in this literature is for informational purposes only. This information should not be considered complete, up to date, and is not intended to be used in place of a visit, consultation, or advice of the staff of KIANSON. We recommend you contact our staff before applying the above procedure.

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*Composite Timber cleaning service is available. For more information, please contact us at 63535 180 or email us at info@kianson.com (Attn: Maintenance Department).

**For more information about our limited warranty, please kindly visit our website at www.kianson.com.

SPECIFICATION 2011-12

CULTURE® General Cleaning & Maintenance Procedure

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